5W-02519A-06-0015

ORIGINAL



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010

91221

Date: 11/15/2010

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Sue

Taglieri

Account Name:

Sue Taglieri

Home: (

Street:

Work: (000) 000-0000

City:

Gold Canyon

CBR:

State:

ΑZ

Zip: 85118

is:

Utility Company.

Liberty Water-Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Gold Canvon, AZ 85118

11/9/10

Sue Taglieri

Arizona Corporation Commission

DOCKETED

NOV 2 4 2010

Phone: N/A

Alternate Phone:

Email: 9

DOCKETED BY

Name of Utility Co.: Liberty Water Name on Bill: William & Susan Taglieri

Company Contacted: Yes

The cost of our residential sewer is \$70 per month. This is higher than any other utility and higher than our monthly HOA. Other Gold Canyon neighborhoods charge \$52 per month, why is ours so high? Based on 500 homes, that is \$108,000 more per year (\$420,000 per year vs. \$312,000 per year) *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

11/15/10 I left a voicemail for consumer to contact me.

11/23/10 Opinion noted and filed in Liberty Water - Gold Canyon Sewer Co. Docket No. SW-02519A-06-0015. closed

End of Comments

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Date Completed: 11/23/2010

Opinion No. 2010 - 91221